



## UK Shipping Methods Available Through IngramSpark

### Standard

- ✓ Suitable for small parcels (typically 2 books).
- ✓ Delivery to most addresses in the U.K. by the next business day following dispatch.
- ! Maximum shipment weight of 2KG.
- ✗ Shipments are not trackable or insurable.

### Premium

- ✓ Suitable for all parcel sizes.
- ✓ Trackable delivery to most addresses in the U.K. by the next business day following dispatch.
- ! Add one extra business day for deliveries to Northern Ireland and Scottish Highlands and islands.
- ! Remote Area Surcharges apply to premium services based on surcharges levied by our carriers.
- ! Where applicable, these surcharges are included in the rates displayed on the IngramSpark order page.
- ! For a comprehensive list of surcharge areas please contact your customer service representative.

### Rush

- ✓ Suitable for all parcel sizes.
- ✓ Delivery to most addresses in England and Wales for timed, next business day delivery before 10:00 am.
- ✓ Shipments are guaranteed.
- ✓ Shipments are trackable

## European Shipping Methods

### Standard

- ✓ Suitable for small parcels (typically 2 books).
- ✓ Delivery to most addresses in the EU within 4 - 7 business days.
- ✓ Service can be IOSS where an IOSS registration number is included (VAT Charges managed by Publisher via IOSS)
- ! Maximum shipment weight of 5KG.
- ! Service is **DAP** (Delivery at Place: Duties and Taxes are NOT included in the order). **Please note** this was formerly known as **DDU** (Delivery Duty Unpaid)
- ✗ Shipments are not trackable or insurable.

### Premium DDP

- ✓ Suitable for all parcel sizes.
- ✓ Service is **DDP** (Delivery Duties Paid: Duties and Taxes are included in the order)
- ✓ Trackable delivery to most EU destinations within 2-7 business days.

### Premium DAP

- ✓ Suitable for all parcel sizes.
- ✓ Trackable delivery to most EU destinations within 2-7 business days.
- ! **Only** to be used for Business-to-Business (B2B), or Business-to-Customer (B2C) orders over 150 EUR
- ! Service is **DAP** (Delivery at Place: Duties and Taxes are NOT included in the order). **Please note** this was formerly known as **DDU** (Delivery Duty Unpaid)

### Premium IOSS

- ✓ Suitable for all parcel sizes.
- ✓ Service is **IOSS** (VAT Charges managed by Publisher via IOSS)
- ✓ Trackable delivery to most EU destinations within 2-7 business days.

### Rush DDP

- ✓ Suitable for all parcel sizes.
- ✓ Service is **DDP** (Delivery Duties Paid – Duties and Taxes are included in the order)  
Trackable delivery to most EU destinations within 2 business days.

### Rush DAP

Suitable for all parcel sizes.

- ✓ Trackable delivery to most EU destinations within 2 business days.
- ! **Only** to be used for Business-to-Business (B2B), or Business-to-Customer (B2C) orders over 150 EUR
- ! Service is DAP (Delivery at Place – Duties and Taxes are NOT included in the order).  
**Please note** this was formerly known as **DDU** (Delivery Duty Unpaid)

### Rush IOSS

- ✓ Suitable for all parcel sizes.
- ✓ Service is IOSS (VAT Charges managed by Publisher via IOSS)
- ✓ Trackable delivery to most EU destinations within 2 business days

### Rest of World Shipping Methods

All ROW shipping methods are sent DAP (Delivery at Place – Duties and Taxes are NOT included in the order).

**Please note** this was formerly known as **DDU** (Delivery Duty Unpaid)

### Economy

- ✗ Not available for rest of world destinations.
- ! Where a service level is not available, we are unable to offer an acceptable combination of delivery time and price.

### Standard

- ✓ Suitable for small parcels.
- ✓ Delivery to most destinations in 6-10 business days.
- ! Maximum shipment weight of 5KG
- ✗ Shipments are not trackable or insurable.

### Premium

- ✓ Suitable for all parcel sizes.
- ✓ Trackable delivery to nearly 200 countries within 2 to 3 business days.
- ! Remote Area Surcharges apply to premium services based on surcharges levied by our carriers.
- ! Where applicable, these surcharges are included in the rates displayed on the IngramSpark order page.
- ! For a comprehensive list of surcharge areas please contact your customer service representative.

### Economy Heavyweight: Rest of World destinations by arrangement only

- ✓ Delivery to most addresses in 5 - 7 business days.
- ! Minimum shipment weight of 150KG.
- ! Contact us at [ingramsparkinternational@ingramcontent.com](mailto:ingramsparkinternational@ingramcontent.com) for a shipping quote